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Written Exercise #3 – Chapter 8
ITWP 2600
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Company: OnCloud Support

Website: <https://oncloudsupport.in/apache-web-server/>

OnCloud Support provides a wide range of services for the Apache Web Server. Some of the services are installation, configuration, troubleshooting and monitoring. Additionally, they provide a strong focus on security through regular auditing, upgrading, protecting against attacks, providing emergency management solutions, and ongoing assistance to ensure their clients' systems remain stable and efficient. They have both hourly and monthly options available; \$20/hour for rapid support, \$15/hour for scheduled services and \$80/month for ongoing maintenance. OnCloud Support's pricing plans provide 24/7 availability and unlimited access to support services, which makes it very suitable for customers that want affordable support services.

Company: A-Team Systems

Website: <https://www.ateamsystems.com/services-support/web-server-support/apache-server-support-2/>

A-Team Systems specializes in providing enterprise-level support for the Apache server. They provide around the clock technical support, server administration, troubleshooting and support for other related technologies like PHP, Python, and databases. A-Teams Systems can provide you with both one-time fixes as well as ongoing maintenance services. Their prices are higher than what OnCloud Support charges due to the fact that they offer a premium service. The cost of standard support is approximately \$165 an hour and fixed-fee maintenance plans are available upon request.